



09/25/03

UTILITY PATENT APPLICATION TRANSMITTAL

DUPLICATE

| | | |
|---|---|---------------|
| Address to: Box PATENT APPLICATION Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450 | Attorney Docket No. | CHEN3589/EM |
| | First Named Inventor (or identifier) | Kuo-Rong CHEN |
| | Total Pages | 57 |

Transmitted herewith is a patent application under 37 CFR 1.53(b).

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|-----------|---------------------------------------|
| Entitled: | Answering System For Customer Service |
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- ☒ 1. Submitted herewith are the following:
- 15 pages of specification, including claims and Abstract.
 - 7 sheets of FORMAL drawings (Figs. 1-9).
 - 7 claims.
 - 1 Oath/Declaration signed by each inventor.
 - 1 Application Data Sheet.
 - 1 Assignment of the invention to Sin Etke Technology Co., Ltd., Taipei City, Taiwan, R.O.C.,
Cover Sheet, and payment of the \$40 recordal fee.
 - 1 certified copy of Taiwan application no. 092116809. Priority is claimed.
 - 1 check in the amount of \$790 (\$750- Filing Fee; \$40- Assignment Recordation Fee).
- ☐ 2. SMALL ENTITY STATUS IS ASSERTED pursuant to 37 CFR 1.27 for this application.
- ☒ 3. The Commissioner is authorized to credit any overpayment and charge any deficiency in any fees required under 37 CFR 1.16 and/or 1.17, to Deposit Account No. 02-0200.
- ☐ 4. Insert before the first sentence of the specification: -- This application claims the benefit of provisional application number _____ filed _____, --
- ☐ 5. Insert before the first sentence of the specification: -- This application is a Continuation-in-part of nonprovisional application number _____ filed _____, --
- ☐ 6. Other: _____.

The registered practitioners representing applicant(s) are J. Ernest Kenney, Reg. No. 19,179; Eugene Mar, Reg. No. 25,893; Richard E. Fichter, Reg. No. 26,382; Thomas J. Moore, Reg. No. 28,974; Joseph DeBenedictis, Reg. No. 28,502; and Benjamin E. Urcia, Reg. No. 33,805.

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|--|--------------------|--------|---|--|----------|
| THE FILING FEE IS CALCULATED AS FOLLOWS: | | | | Basic Fee: | \$750.00 |
| Total Claims: | 7 | - 20 = | 0 | X \$18 = | \$0.00 |
| Independent Claims: | 1 | - 3 = | 0 | X \$84 = | \$0.00 |
| Correspondence Address: BACON & THOMAS, PLLC 625 Slaters Lane, 4 th Floor Alexandria, VA 22314-1176 <div style="text-align: center;"> 23364 <small>CUSTOMER NUMBER</small> </div> | | | | Multiple Dependent Claim (add \$280.00): | \$0.00 |
| | | | | Subtotal: | \$750.00 |
| | | | | 50% Reduction if Small Entity Status: | \$0.00 |
| Phone: 703-683-0500 Fax: 703-683-1080 | | | | Total: | \$750.00 |
| Date: | Name: | | | Signature: | Reg. No. |
| September 25, 2003 | Richard E. Fichter | | | <i>Richard E. Fichter</i> | 26,382 |

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